

WILLIAM HARDING SCHOOL

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Head Teacher: Miss T Cotchin BA(Hons) PGCE NPQH NPQEL



12 March 2024

Dear parents and carers,

Re: Freshstart New Deadline Time

Fresh Start Catering would like to advise you that the deadline for ordering on a Thursday is changing from 12noon to 9am.

They are introducing this new cut off time to keep all deadline times in line and avoid confusion with having two different ordering deadlines.

This will mean the deadline to order from the full menu for the following week will be before 9am the Thursday prior, and to order a late order on the day will be before 9am on the day the meal is required.

To clarify, all deadlines are as follows;

Book before 9am the Thursday prior to the week in which meals are required, to be able to order from all 4 options (red, green, blue and yellow).

To cancel/swap/remove any meals for the following week you must email support@freshstartcatering.uk before 9am the Thursday prior.

Book before 9am to order a late order option (blue or yellow) on the day the meal is required. After this deadline a packed lunch from home must be provided for that day.

For school trips where a packed lunch is required a meal must be booked before 9am the Thursday prior and a meal replacement option must be selected on the child's account. If you do not want a Fresh Start packed lunch for any trip then please contact support to cancel the original meal you have booked that day before 9am the Thursday prior.

Kind regards,

The School Office

Our School Values are: Inclusion, Perseverance, Honesty, Respect, Responsibility and Collaboration.





























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