

WILLIAM HARDING SCHOOL

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26th March 2024

Dear parents and carers,

Re: Parent Survey Response from Governors

On behalf of the governing body, we'd like to thank all parents and carers who took the time to complete the recent parental questionnaire. We have now had an opportunity to collate the results and are pleased to share the output with you all. We were encouraged to see that parents believe William Harding School is continuing to deliver across many key areas and it was heartening to read the positive comments that you included in your feedback. We remain grateful for the many positive emails, letters and comments from parents and carers over the course of the school year. These are passed on to the relevant staff members and we know make a real difference to them.

Amongst the strengths that were identified by our parents and carers were:

- Your children feel safe at school
- Your children are happy at school
- The school ensures our pupils are well behaved
- Your children are doing well at the school
- The school provides a good range of subjects
- You know who to speak to or contact with any questions or concerns
- The school website has lots of useful information for parents and carers.

Part of the value derived from surveys is of course the feedback on areas where we can continue to develop and strengthen our offering. As governors, we compare the results with the 2023 survey but also look to identify trends and patterns over a number of years, and to interpret these within the appropriate and specific school context.

It is clear that the provision and support in place for SEN pupils is an important area for parents and carers. The governing body and SLT share this view and recognise the importance of supporting SEN pupils and their families, as well as their peers and teaching staff. The demand for SEN services has risen, and continues to rise at an unprecedented rate, and William Harding is not unique in this regard. Nationally schools have reported a huge rise in the number of pupils with SEN, alongside an increase in challenging behaviour (both related to and unrelated to SEN). At William Harding we are fortunate to have an experienced SEN team, dedicated space for SEN activities and both Speech and Language, and Physical Needs ARPs (Additional Resources Provisions). We

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acknowledge the need to continuously review and develop our SEN offering and remain committed to doing all that we can to support all our pupils.

A second area where parents/carers would like additional focus is communications. As much information is made available online as possible, and we encourage you to visit the relevant areas of the website such as, Who to Contact, Communications and Letters for weekly updates, or the 'Class Information' pages for timetables, spelling lists, knowledge organisers and other year-specific information. Letters are emailed out each Friday so please do contact the school if you aren't receiving these. Last week, a letter was sent regarding 'Parent friends', another initiative to assist with circulating information to parents and carers. Please contact the school if you would like to become a parent friend, or if you have other ideas for how information could be shared.

We have collated the results of the 2024 survey below, a total of 179 responses were received.

We would like to take this opportunity to thank all our families for your continued support during this academic year. We wish you all a happy and relaxing Easter break and look forward to welcoming you back in April.

	Question	% Agree or Yes	% Disagree or No	% Neither or Unsure or N/A
1	My child is happy at William Harding School	87	6	8
2	My child feels safe at William Harding School	92	3	5
3	William Harding School ensures its pupils are well behaved	77	7	16
4	My child has been bullied and the school dealt with the bullying quickly and effectively*	20	15	66
5	William Harding School makes me aware of what my child will learn during the year	79	8	13
6	When I have raised concerns with William Harding School they have been dealt with properly*	52	22	26
7	Does your child have special educational needs and/or disabilities (SEND)? (yes or no)	7	93	
8	My child has SEND, and the school gives them the support they need to succeed	54	23	23
9	William Harding School has high expectations for my child	69	7	25
10	My child does well at William Harding School	81	5	14
11	William Harding School lets me know how my child is doing	76	9	15
12	There is a good range of subjects available to my child at William Harding School	80	8	12
13	My child can take part in clubs and activities at William Harding School	79	11	10
14	William Harding School supports my child's wider personal development	75	7	18

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15	I would recommend William Harding School to another parent	78	22	
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^{*}the proportion of parents who disagreed with these statements has decreased when compared to the 2023 survey.

With best regards,

Gaurav Shrivastava Chair of Governors William Harding School

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